

**MEDCA PHLEBOTOMY EXAM NEWEST
ACTUAL EXAM WITH COMPLETE
QUESTIONS AND CORRECT VERIFIED
ANSWERS (DETAILED ANSWERS)
ALREADY GRADED A+ 100%
GUARANTEED TO PASS CONCEPTS!!!**

Procedure - ANSWER>>>- correct puncture or incision of patient's skin

- collecting the correct amount of blood or other fluids - correct labeling of collection tubes/devices

- completing and submitting documents needed to lab

Patient Care - ANSWER>>>- reassuring patients, as some may have fear of needles

- being able to answer questions that patients may have

- verifying patient information to ensure accuracy of tests or procedure - monitoring patient during procedure to prevent movement or fainting

Patient Information - ANSWER>>>- patients' rights must be respected

- keeping patients' medical records confidential

- accurate documentation of collection, ordered tests, and test results
- providing accurate documentation to the laboratory to ensure

performance of tests ordered by physician

Work duties of a phlebotomist technician can be categorized into 4 categories - ANSWER>>>Equipment

Procedure

Patient Care

Patient Information

Equipment - ANSWER>>>- phlebotomists must ensure that all equipment and areas used are sterile

- equipment includes needles, bandages, gauzes, tubes, other collection devices, as well as labels for tubes

- tracking supplies to ensure that proper amounts are always present
- disposal of needles and other used supplies

Quality Improvement Methods - ANSWER>>>Include the use of data-based methods in order to reach improvement

Include flow charts and pareto charts

Flowchart - ANSWER>>>- used to break out components into diagrams in order to understand a process

Pareto Chart - ANSWER>>>- bar charts are made that show the frequency of problems

What does quality improvement for specimen collection involve? - ANSWER>>>Technique of Phlebotomist

Frequency of hematoma

Recollection Rates

What is included in quality control records - ANSWER>>>Expiration Date

Stability Information

Storage Information

Proper Use

Precision of testing supplies/reagents

Accuracy of testing supplies/reagents

Where can phlebotomists work? - ANSWER>>>Hospital
Clinic