

Defense mechanisms
Reaction formation:
Undoing:
Rationalization:
Dissociation:
Denial:
Compensation: - ASNWER-Reaction formation (demonstrating opposite behavior, I love exams)
Undoing (bring home flowers)
Rationalization (excuse for bad behavior)
Dissociation (forgetting who you are during a sexual assault)
Denial (pretending truth is not reality)
Compensation (emphasizing strengths to make up for weaknesses)
Primary vs Secondary vs Tertiary Prevention - ASNWER-Primary: Prevention
Secondary: early detection and screening
Tertiary: rehabilitation, preventing complications in patients that have already been diagnosed.
Altruism
Sublimation
Repression
Regression

Displacement - ASNWER-Altruism: dealing with stress by helping others

Sublimation: substitute negative impulses into acceptable forms of

expression

Repression: unconscious denial of unpleasant thoughts

Regression: regression reverting back to childlike behaviors

Displacement: redirecting feelings about a person or situation towards a

less threatening object or person

Therapeutic communication in Older Adults - ASNWER-Minimize distractions, face the patient, use a lower pitch of voice, begin interview by asking patient to identify needs and concerns, limit number of items in the questionnaire, allow plenty of time

**Therapeutic Communication Wrong and right ways - ASNWER-Wrong:** 

asking "why", offering your opinion,

giving false reassurance

Right: Asking open ended questions

## **Communication Techniques:**

Restating, Reflecting, Paraphrasing, Exploring, general leads, presenting reality, offering self - ASNWER-Restating: repeat words back

Reflecting: return focus back to patient

Paraphrasing: restate PT feeling to confirm understating

**Exploring: gathering more information** 

general leads: allow PT to guide discussion

presenting reality: communicate what is actually happening.

offering self: limited self-disclosure by nurse

## Communication

Intrapersonal

**Interpersonal - ASNWER-Intrapersonal: self talk** 

Interpersonal: 1-on-1 communication

## **Torts**

Unintentional

**Intentional - ASNWER-Unintentional: Negligence(forget or malpractice)** 

**Intentional: Assault and Battery** 

LOC

Alert

Lethargic

**Obtunded** 

**Stuporous** 

Comatose w/posturing - ASNWER-Alert: responsive

Lethargic: can open eyes and respond

Obtunded: responds to light shaking/confused

Stuporous: barely responds to painful stimulus

Comatose w/posturing: unresponsive;

Decorticate: arms and legs flexed and turned internally

Decerebrate: head arched back and arms and legs extended

Patient Rights - ASNWER-right to refuse treatment, Patient health information kept private; Nurses are Mandatory Reporters.